

### **PASPARTU** TRANSLATION SERVICES ATHENS, GREECE

Certified Provider

### MEDICAL & PHARMACEUTICAL TRANSLATIONS



## Company info

 Since 2005, Paspartu provides translation services specifically for the medical and pharmaceutical industry in all European Asian, and Arabic languages. The company was formed by top industry language consultants that joined forces and combined their 15 year long industry knowledge and expertise. The company is located in Athens, Greece and employs 20 full time language consultants offering high quality medical translation services.



- With a global network of **550 dedicated linguists** from more than 25 countries, Paspartu offers "local" translations to an international clientele. Paspartu network includes technical translators, terminology experts, specialized engineers, and desktop publishing professionals.
- Invested in quality through professional certifications such as EN ISO 9001:2008, and DIN EN 15038:2006-08 high quality services. Additionally, one of the few companies in the translation and localization industry to acquire ISO/IEC 27001:2005 certification for its Information Security Management System.



Paspartu policy on **document and data security** is second to none, as we are experts in storing and handling sensitive information, as well as preventing unauthorized use.



With more than 15 years of industry experience, Paspartu has succeeded in building an industry specific **language infrastructure combining of tools and processes** as well as translation assets (translation memories, industry-specific dictionaries and glossaries) that optimize translation needs and are daily utilized for medical and pharmaceutical translation projects.



# Company philosophy

#### **Commitment to Quality**

"offering high quality medical translations every time" is the business objective we set out to achieve since the establishment of Paspartu.

That objective has been the underlining philosophy of our organization growth and international expansion.

5

Collaboration

4

VillidetS

(1)

Adaptability

Etoera

3

#### Collaboration

intense competition and advancements in technology have led the industry players to pick up their pace and transfer knowledge throughout their supply chain. Paspartu has identified the need to work with different teams/ departments and operate with an open and sharing philosophy of knowhow and expertise in order to continually upgrade its services and meet clients requirements.

#### Stability

We believe in growing and advancing with our people and our clients. The company's main focus is on creating a productive and enjoyable workplace for its employees that subsequently has led to full commitment and dedication by all the professionals that have joined the company since its establishment. Paspartu, even in this extreme downturn economic environment is a financially healthy company with net profits rising every year.

#### Adaptability

Every client business infrastructure and processes are unique. Paspartu is always ready and willing to integrate and adjust to clients' internal workflows, content management tools, accounting, and financial systems to achieve required performance levels.

#### **Technical Expertise**

It is vitally important not only to use native tongue, qualified translators in order to guarantee the highest quality medical translations but also to utilize language technology successfully in order to transfer benefits to our clients. Paspartu operates with the philosophy of continually advise its clients and demonstrate initiatives to help them create or update their company specific translation solutions

#### http://www.paspartu.gr/



# Advantages of working with us

- "Have a translation project dilemma? Consider it ours. We take on your challenges, work collaboratively with you, share our expertise and guide you through unforeseen obstacles."
- "What technology do we use? Whatever works best for you! We will create a customized solution to meet your needs."
- "We go beyond customer service. Our goal is to anticipate your needs, make recommendations, and help you continually refine and improve your processes."
- "Unpredictable volumes? Floating delivery dates? No matter what your project size, we know that speed is critical

   our goal is to make sure you meet every deadline, regardless of the number of words."
- "We are fluent in the languages of the regulatory constraints and global compliance. That's why our project managers are **fully trained** in MDD interpretation and can help you **adapt** to ever-changing updates."
- At Paspartu, we promise your accuracy as apart from our ISO Certifications, we are able to certify our translations by medically trained translators for almost any medical use."
- We have the technical expertise and the ability to advice you on creating innovative language solutions for handling and managing your translation requirements."



# Medical & Pharmaceutical Translation Team

- Account Manager: The Account Manager functions as a liaison between and the company's team of professionals, ensuring that every commitment is met.
- Project Manager: Our PM's have extensive knowledge of the industry and are experts in implementing PM processes, organizing translation resources and controlling project changes to generate maximum team performance.
- Translation Team: team members (translators, terminologists, proofreaders, industry editors, QA reviewers) are formed based on medical / pharmaceutical domain translation knowledge and experience.
- IT Support Team: The I.T team is responsible for the daily management of the infrastructure that supports the translation production process





## Translation Cloud Platform – Pathpartu.NET



http://www.paspartu.gr/



# Pathpartu.NET Platform – Benefits



Instant quotations, task specific allocations and full integration with customers' Translation Memory (TM)



Extensive pull of linguistic experts managed by industry specific and qualified project managers



Project tasks and workflow contain key check points, effective documentation review system and QA flags according to EN15038, ISO9001 and ISO27000 standards



Translation kit is prepared within the platform and based on project/customer unique requirements. Linguists then log in the platform and perform services. All involved have signed NDA and follow customer SLA as well as disaster recovery and data security policies



No extra fees as our services are charged by the word without any extra fee for PM or admin as we always leverage technology to our customers' benefit



## **Translation Tools and Software**

Tools and DTP on Macintosh and PC	Translation & Localization Software
InDesign	Idiom
Illustrator	Déjà vu
Photoshop	TRADOS
Acrobat	Transit
FrameMaker	Passolo
PageMaker	Multilizer
Adobe Dreamweaver	Catalyst
Corel Draw	Euterpe, Eurodic
QuarkXpress	Autom, TIS
Freehand	SDLX
Microsoft Office Suite	SDL Insight



## **Indicative Projects Completed\***

Client 1 Profile:	The 'client' sells innovative laboratory instruments and reagents based on electrophoresis technology. The 'client' is a key player in electrophoresis introducing major innovations in this field with subsidiaries and exclusive distributors spread in more than 80 countries
Job Category:	Instructions for Use and User guides, Leaflets and brochures, Regulatory Compliance Documents, Package Inserts and Labels, Marketing material, Software Application Interfaces and Documentation
Product Category:	<ul> <li>Automated system for capillary electrophoresis</li> <li>Gel electrophoresis</li> <li>Electrophoresis scanning software</li> <li>Educational material</li> </ul>
Source Language (s):	English, French
Target Language (s):	Bulgarian, Chinese, Croatian, Czech, Danish, German, Greek, Hungarian, Japanese, Lithuanian, Norwegian, Polish, Romanian, Russian, Serbian, Turkisi
Number of Words / Pages:	4.000.000 / 15.000
Source Document Format:	.doc, .ppt, .xls, pdf, .indd, .fm
Client of Paspartu Since:	2006

Client 2 Profile:	The 'client' manufactures several pharmaceutical drugs, with billions of sales all around the world and more than 50.000 employees placing it among the top twenty pharmaceutical corporations worldwide.
Job Category:	Case Report Forms (CRF), Manufacturing Process Description, Clinical Protocols, Insert Leaflets, Regulatory Documents, Product Labels
Product Category:	<ul> <li>Pharmaceuticals for: gynaecology, andrology, multiple sclerosis, oncology, and contrast agents</li> </ul>
Source Language (s):	English, Greek, Italian
Target Language (s):	Bulgarian, Chinese, Croatian, Czech, Danish, German, Greek, Hungarian, Japanese, Lithuanian, Norwegian, Polish, Romanian, Russian, Serbian, Turkish
Number of Words / Pages:	950.000 / 3.000
Source Document Format:	.doc, .ppt, .xls, pdf, .indd, .fm
Client of Paspartu Since:	2006

Client 3 Profile:	The 'client' is one of the largest pharmaceutical companies in the world with more than 80.000 employees. A global research-driven pharmaceutical company that discovers, develops, manufactures and markets a broad range of pharmaceutical products.
Job Category:	Clinical Trial Agreements, Study Protocols and Synopses, MSDSs, INDs, Patents and patent applications, CMC documentation, QOLs and other PROs, Case Report Forms, EDC Documentation, Marketing Materials
Product Category:	<ul> <li>Pharmaceuticals (drugs, pesticides, food preservatives, reagents)</li> <li>Pigments &amp; Cosmetics</li> <li>Liquid Crystals</li> </ul>
Source Language (s):	English, Greek, Dutch, Spanish
Target Language (s):	English, Greek
Number of Words / Pages:	1.250.000 / 5.000
Source Document Format:	.doc, .ppt, .xls, pdf, .indd, .fm
Client of Paspartu Since:	2006

Client 4 Profile:	The 'client' operates globally through its six industry segments: Life Science	
	Research, Clinical Diagnostics, Process Separations, Food Science,	
	Spectroscopy and Life Science Education. The 'client' has offices and facilities	
	worldwide and more than 7,000 employees.	
Job Category:	Clinical trials, certificates, safety data sheet, clinical microbiology, product	
	information, Regulatory Documents, Product Labels	
Product Category:	Clinical Diagnostics	
	Spectroscopy	
	Life Science Research	
	<ul> <li>Laboratory instruments, apparatus, and consumables</li> </ul>	
Source Language (s):	English, Italian, Greek	
Target Language (s):	English, Italian, Greek, Spanish, French	
Number of Words / Pages:	1.500.000 / 6.000	
Source Document Format:	.doc, .ppt, .xls, pdf, .indd, .fm	
Client of Paspartu Since:	2007	

\* Ask us to send you our complete Customer Reference and Case Studies Portfolio



### **Indicative Clients**



http://www.paspartu.gr/



## **Contact Details**



### Paspartu

Tel: +30 210 9571777 Fax:+30 210 9571787 Email: info@paspartu.gr Web: www.paspartu.gr

### Location:

El. Venizelou 25, Kallithea, Athens, Greece 176 76

